Cockayne Hatley Bus Service Survey

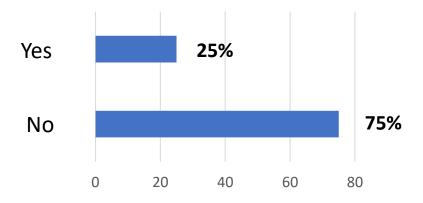
Data collected
March/April/May 2023

Background and Survey Design

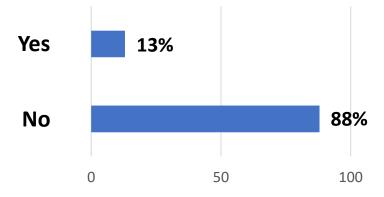
- The survey was targeted at residents of Cockayne Hatley.
- 62 Questionnaires were posted by hand to each address with stamped addressed return envelopes.
- 48 completed questionnaires were returned by hand or by post which is a 77.4% return/participation rate.
- All names and addresses were removed from the questionnaires immediately upon receipt to ensure information given is completely confidential. All questionnaires will be destroyed once any secondary analysis of the data is completed
- The following charts are a summary of the results

Bus usage (I)

Q1 Have you ever started or ended a bus journey at the bus stop in the middle of the village?

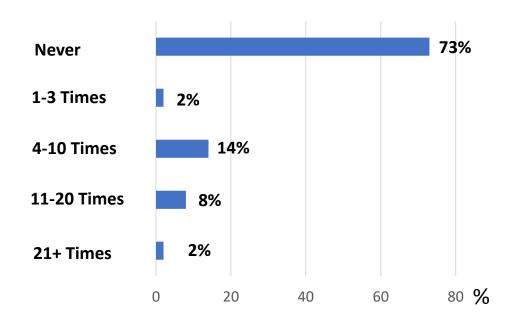


Q2 Have you ever caught the bus at the bus shelter?



Bus usage (II)

Q3 How many times have you used the bus in the village?

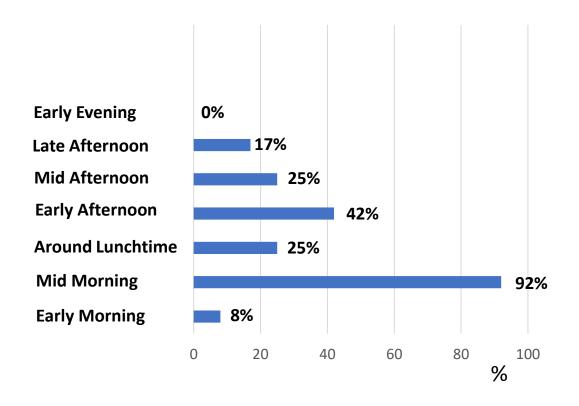


Base: 48 respondents

If we extrapolate these figures then between 140 and 173 individual journeys have ever been made to or from the village. Though 3 respondents have accounted for between 82 and 90 of these journeys

Bus usage (III)

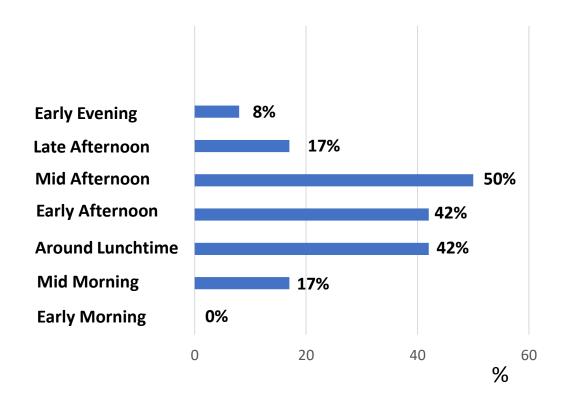
Q4a When do you get on the bus when you use it? (asked of those who have used the bus)



Base: 12 respondents-Beware - LOW BASE Only 13 respondents
qualified for this question of
which 12 gave an answerHowever understandably
non of the 12 ever catch the
bus in the early evening
probably on the basis they
won't be able to return by
bus that evening. This
question was multi-coded
- So some of the respondents
gave more than one answer

Bus usage (iv)

Q4b When do you tend to return on the bus? (asked of those who have used the bus)

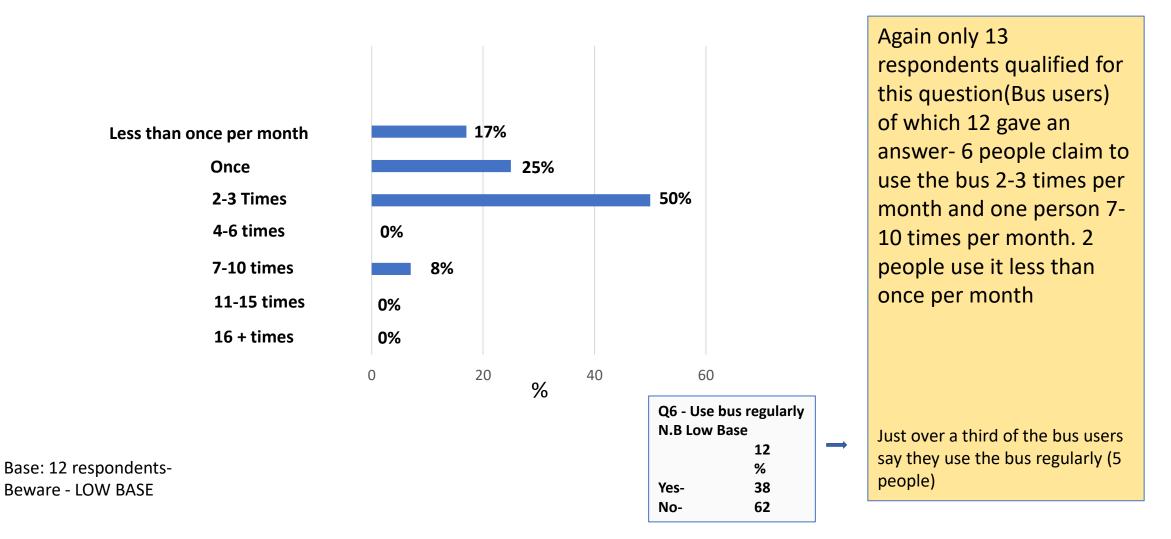


Again only 13
respondents qualified for this question of which 12 gave an answer- Lunchtime to mid afternoon appear to be the most popular times accounting for majority of the responses here

Base: 12 respondents-Beware - LOW BASE

Bus usage (v)

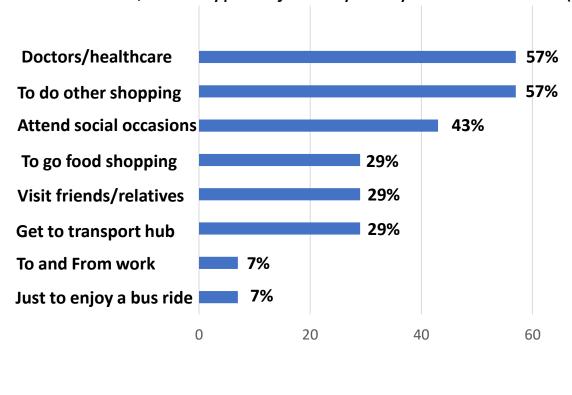
Q5 How many times do you use the bus service per month? (asked of those who have used the bus)



Bus usage (vi)

Q7 If you do use the bus, what type of journeys do you make on it? (asked of those who have used the bus)

%

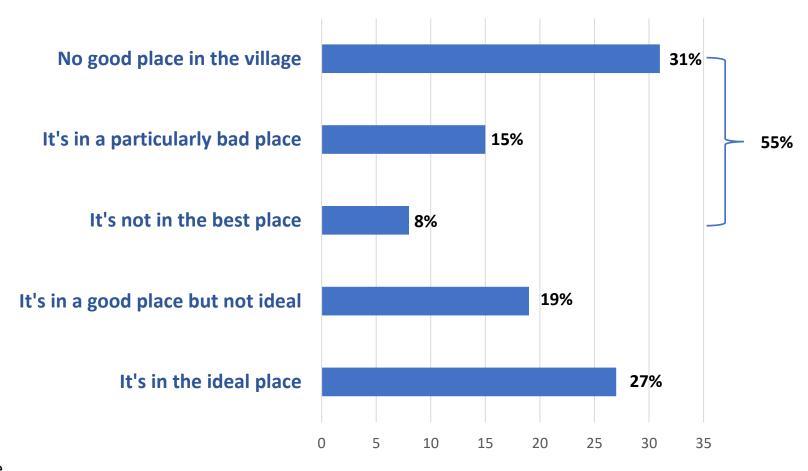


Again only 13 respondents qualified for this question of which 12 gave an answer- Main reasons for bus journeys are to attend doctors/healthcare venue (8 mentions) ,to do general shopping (8 mentions) and to socialize (6 mentions).

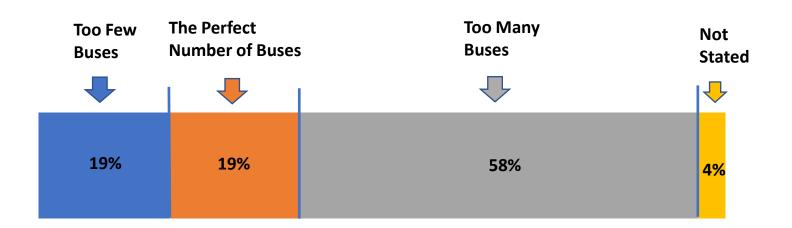
N.B.- Respondents were allowed to tick more than one type of occasion

Base: 12 respondents-Beware - LOW BASE

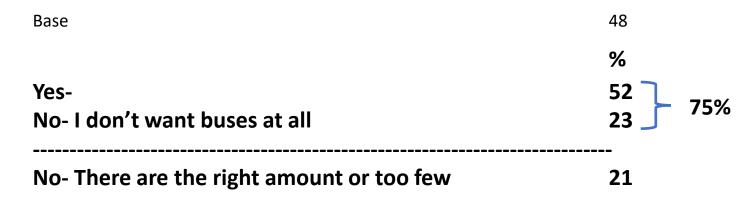
Q8- Is the bus stop in the village in the best place. (asked of all respondents)



Q9- Do you feel there are enough buses per day for your needs?



Q11- Would fewer bus services coming into the village per day be just as convenient for you if the timings were right?



Q12- Issue Specific Agree/Disagree statements (i)



I like the new bus shelter at the top of the village road

I'm happy with the service and trust the bus will continue to come to the village in the future

I would prefer if the bus did not come into the village



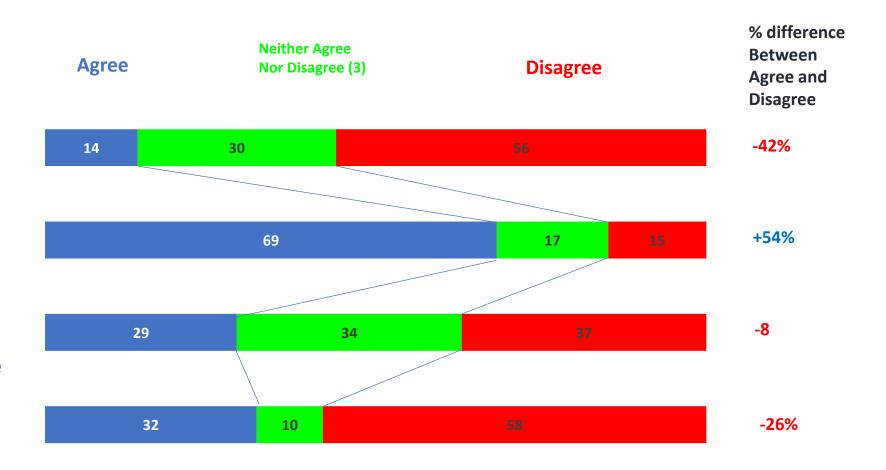
Q13- Issue Specific Agree/Disagree statements (ii)

The bus is a real lifeline for me to get into town to shop or visit friends, medical facilities, etc.

The large buses are rather noisy and polluting for a small village

I don't use the bus at the moment but in the future I can see a time when it might be very useful to me

I don't really notice the buses as they go through the village.



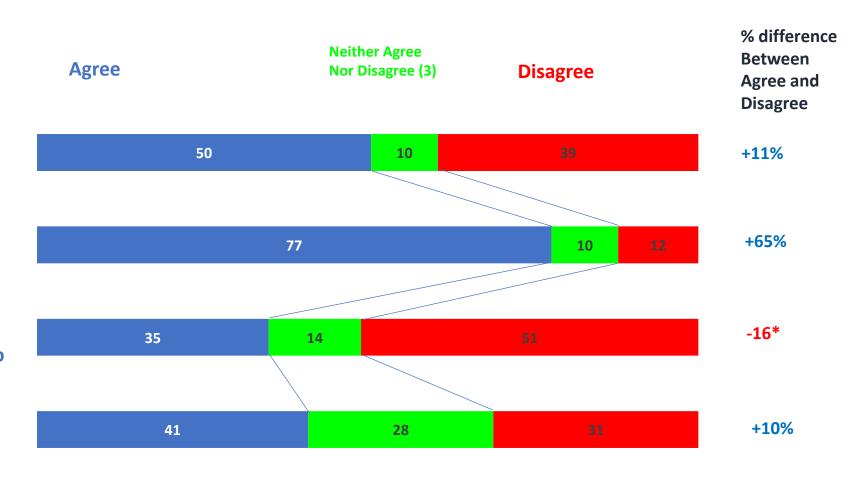
Q13- Issue Specific Agree/Disagree statements (iii)

Virtually everyone in the village has access to a car so we don't need a bus service

Smaller buses in the village would be far more practical

We don't need so many buses in a day, having less would be just as practical as long as they still come to the village

I'd like a later bus into the village so that I could return from socialising in the evening.



^{*} A good proportion of those disagreeing with statement 3 are those that don't want the bus in the village at all.....(23%) and thus results for the third statement might be 58%.....14%.......28% (+30)

Q13- Issue Specific Agree/Disagree statements (iv)

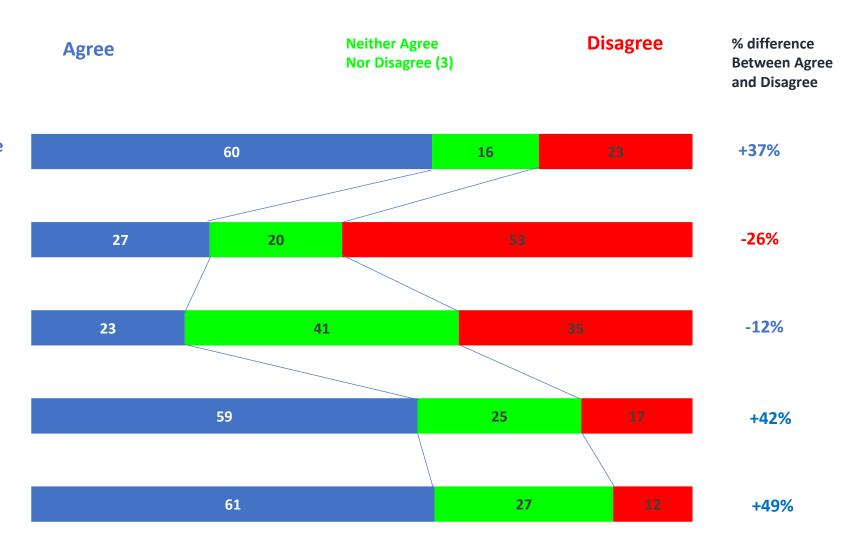
If there were a later evening bus
It would be good enough if it stopped at the shelter at the junction of village and Hatley roads

I really wouldn't use the bus if it only stopped at the top of the village near the Hatley road

The bus service is appreciated by the majority of villagers

The buses have difficulty turning to get out of the village

Very few local people ever use the bus service to get in and out of the village.



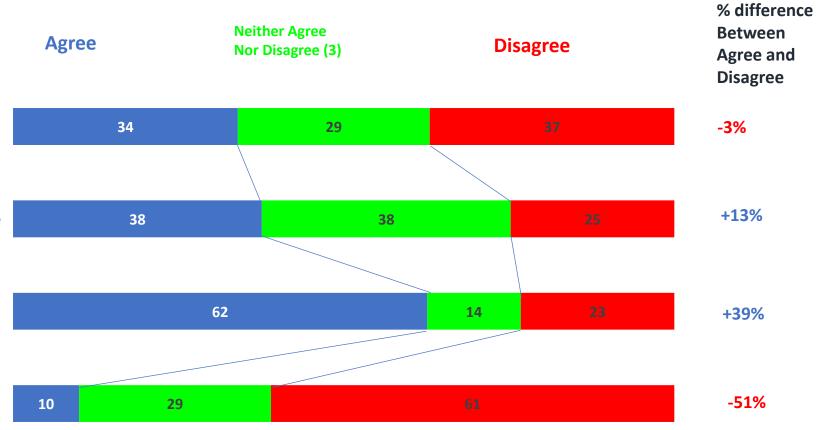
Q13- Issue Specific Agree/Disagree statements (v)

Being on the bus route gives the village more status

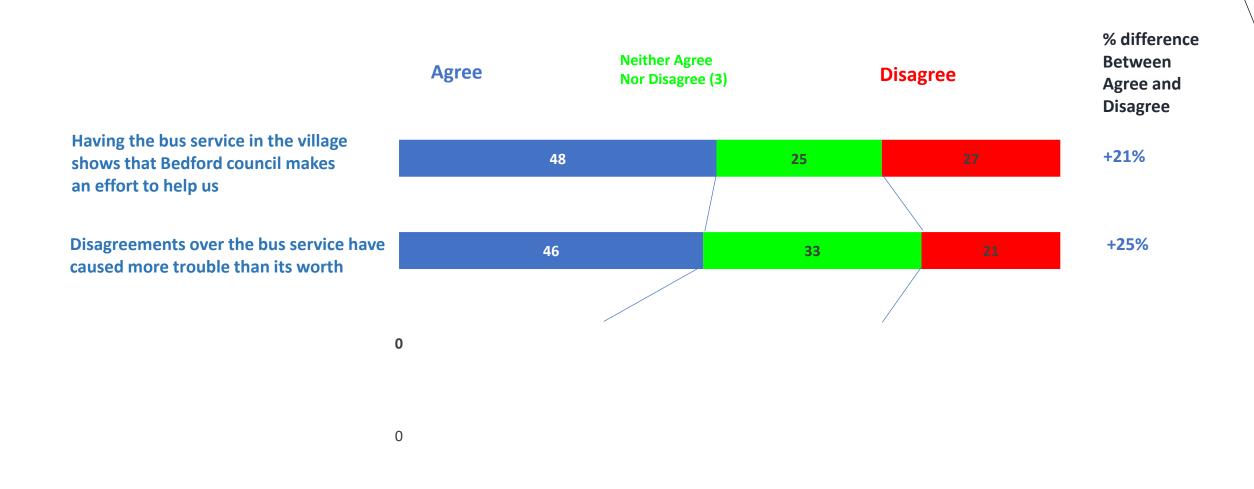
It would be less controversial if the buses turned at the countryside end of the village as opposed to where they currently turn

It is difficult for the bus drivers to negotiate the narrow road into and through the village

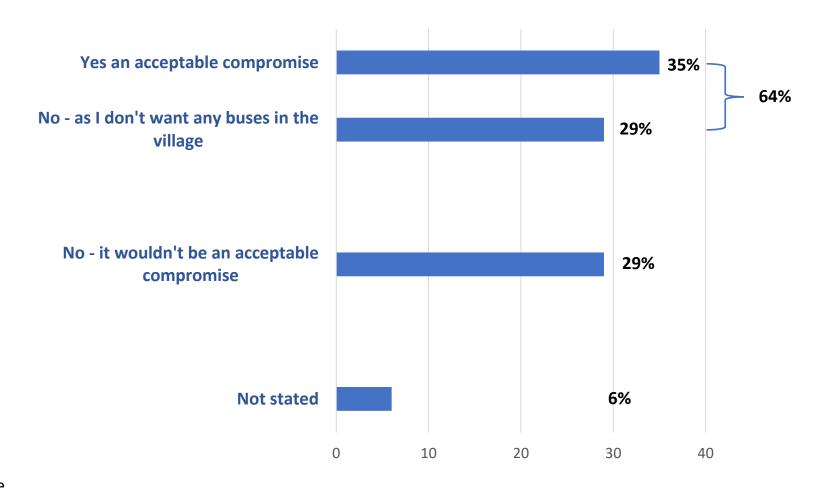
The bus service is used by many of the villagers



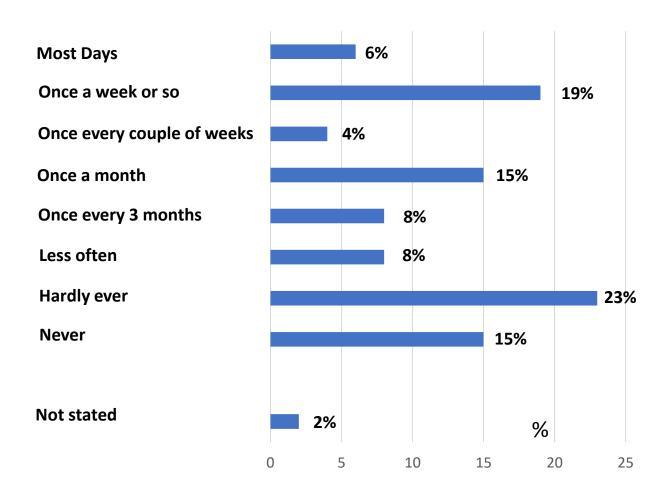
Q13- Issue Specific Agree/Disagree statements (vi)



Q14- Would Less buses going through the village be a good compromise to keep everyone happy

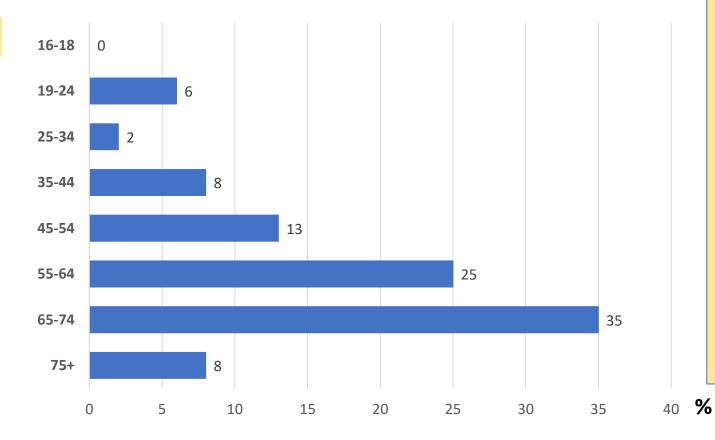


Q16 How often do you look at notices on the village notice board



Demographics-Age/Gender





Gender % Male **52** Female 48 Children in H/H None 79 5-10 yrs 13 13 11-15 yrs **Working Status Full time** 44 Part time **15** Retired 38 Not working