

Cockayne Hatley Bus Service Survey

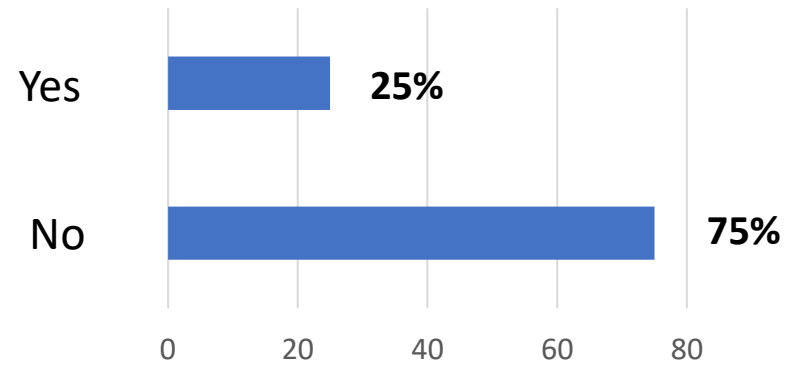
**Data collected
March/April/May 2023**

Background and Survey Design

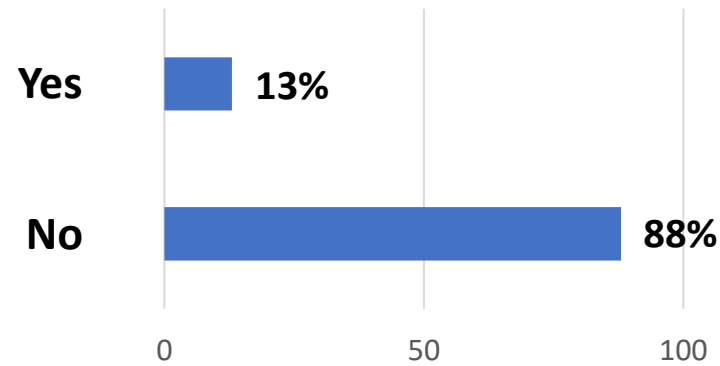
- The survey was targeted at residents of Cockayne Hatley.
- 62 Questionnaires were posted by hand to each address with stamped addressed return envelopes.
- 48 completed questionnaires were returned by hand or by post which is a 77.4% return/participation rate.
- All names and addresses were removed from the questionnaires immediately upon receipt to ensure information given is completely confidential. All questionnaires will be destroyed once any secondary analysis of the data is completed
- The following charts are a summary of the results

Bus usage (I)

Q1 Have you ever started or ended a bus journey at the bus stop in the middle of the village ?

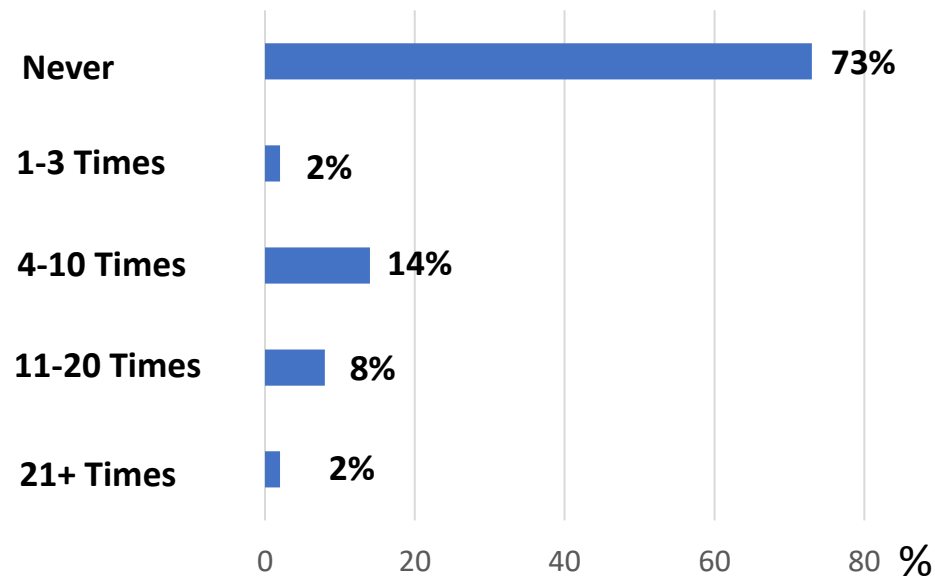


Q2 Have you ever caught the bus at the bus shelter ?



Bus usage (II)

Q3 How many times have you used the bus in the village ?

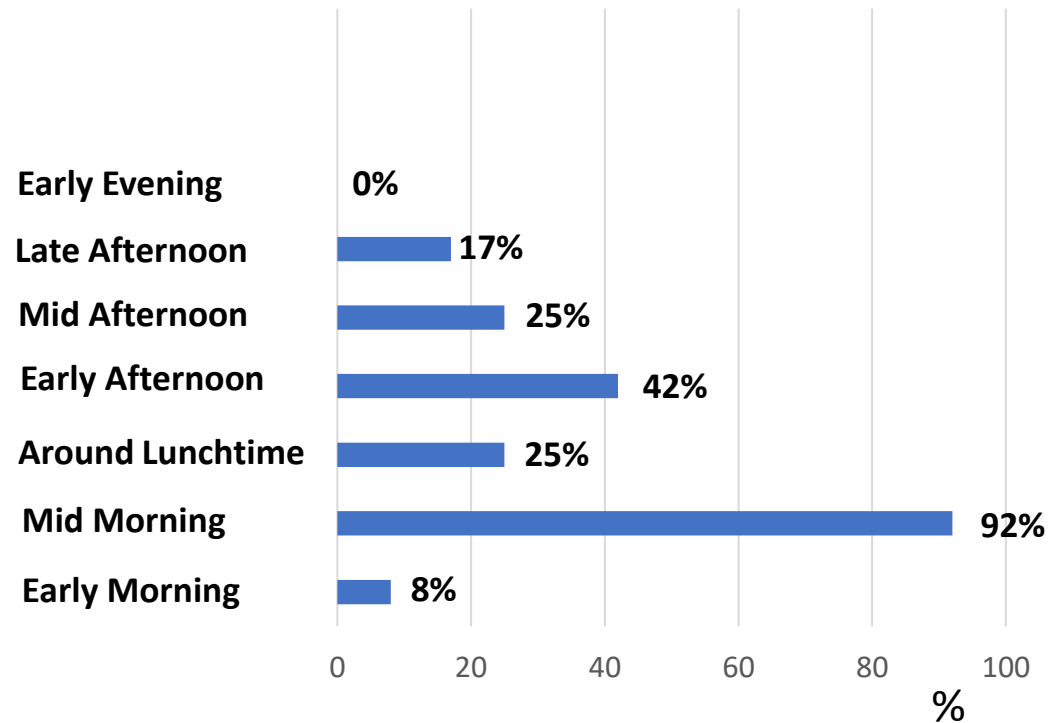


Base: 48 respondents

If we extrapolate these figures then between 140 and 173 individual journeys have ever been made to or from the village. Though 3 respondents have accounted for between 82 and 90 of these journeys

Bus usage (III)

Q4a When do you get on the bus when you use it ? (asked of those who have used the bus)

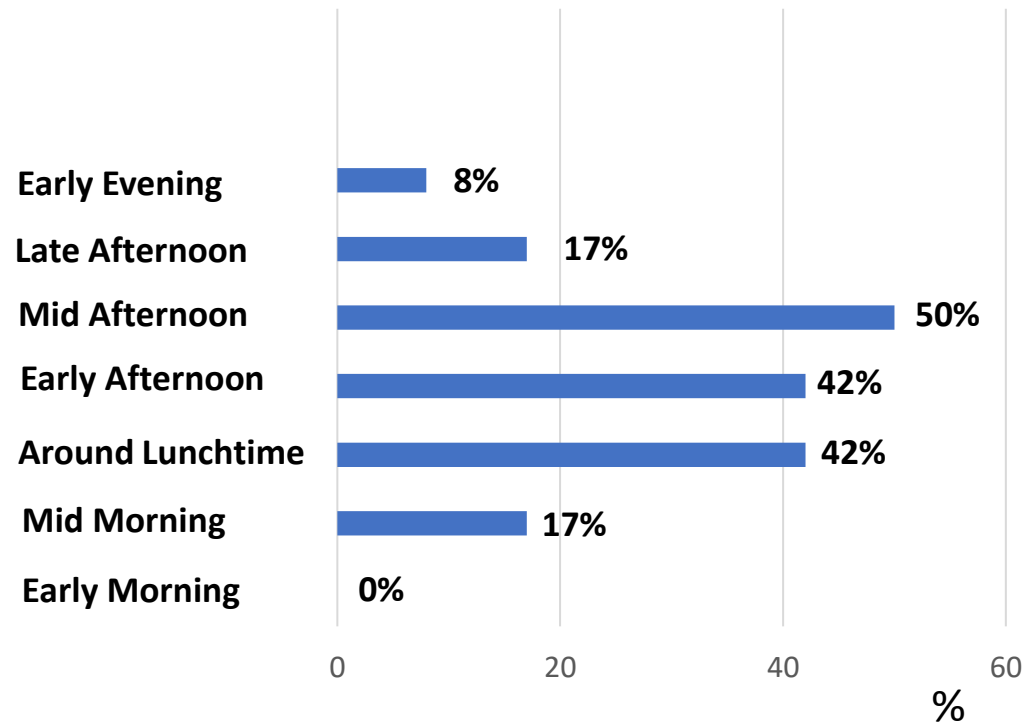


Only 13 respondents qualified for this question of which 12 gave an answer- However understandably non of the 12 ever catch the bus in the early evening probably on the basis they won't be able to return by bus that evening. This question was multi-coded - So some of the respondents gave more than one answer

Base: 12 respondents-
Beware - LOW BASE

Bus usage (iv)

Q4b When do you tend to return on the bus? (asked of those who have used the bus)

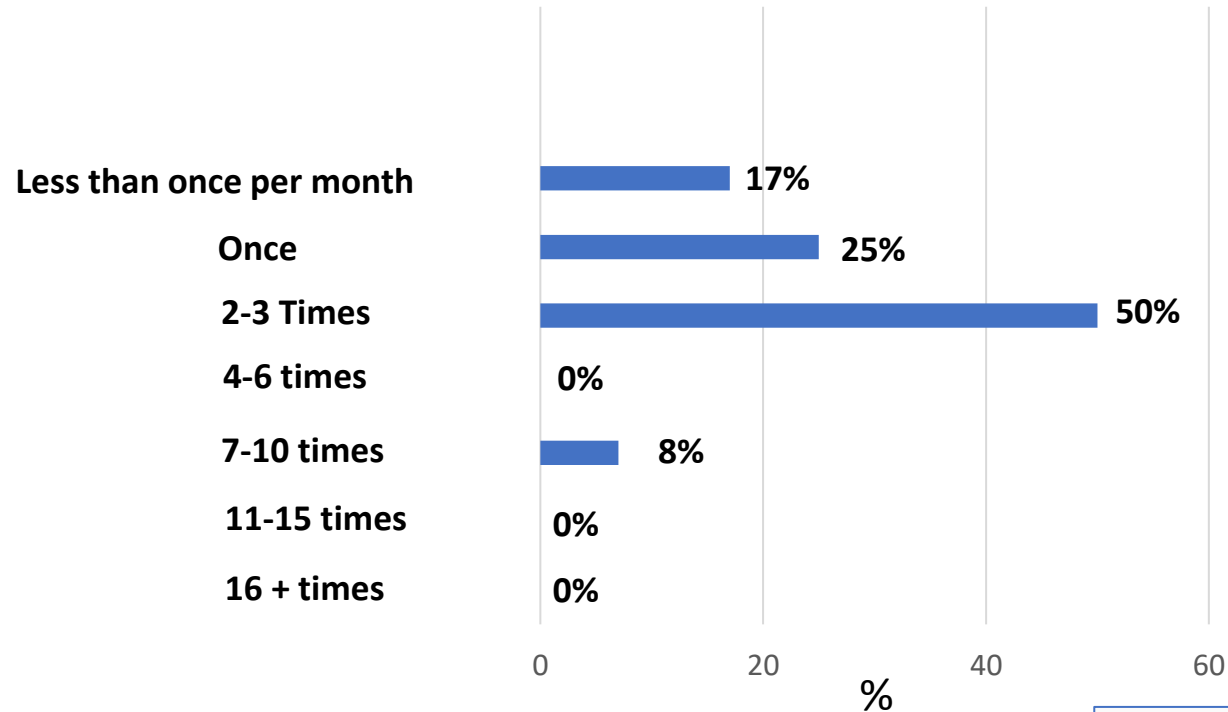


Again only 13 respondents qualified for this question of which 12 gave an answer- Lunchtime to mid afternoon appear to be the most popular times accounting for majority of the responses here

Base: 12 respondents-
Beware - LOW BASE

Bus usage (v)

Q5 How many times do you use the bus service per month ? (asked of those who have used the bus)



Base: 12 respondents-
Beware - LOW BASE

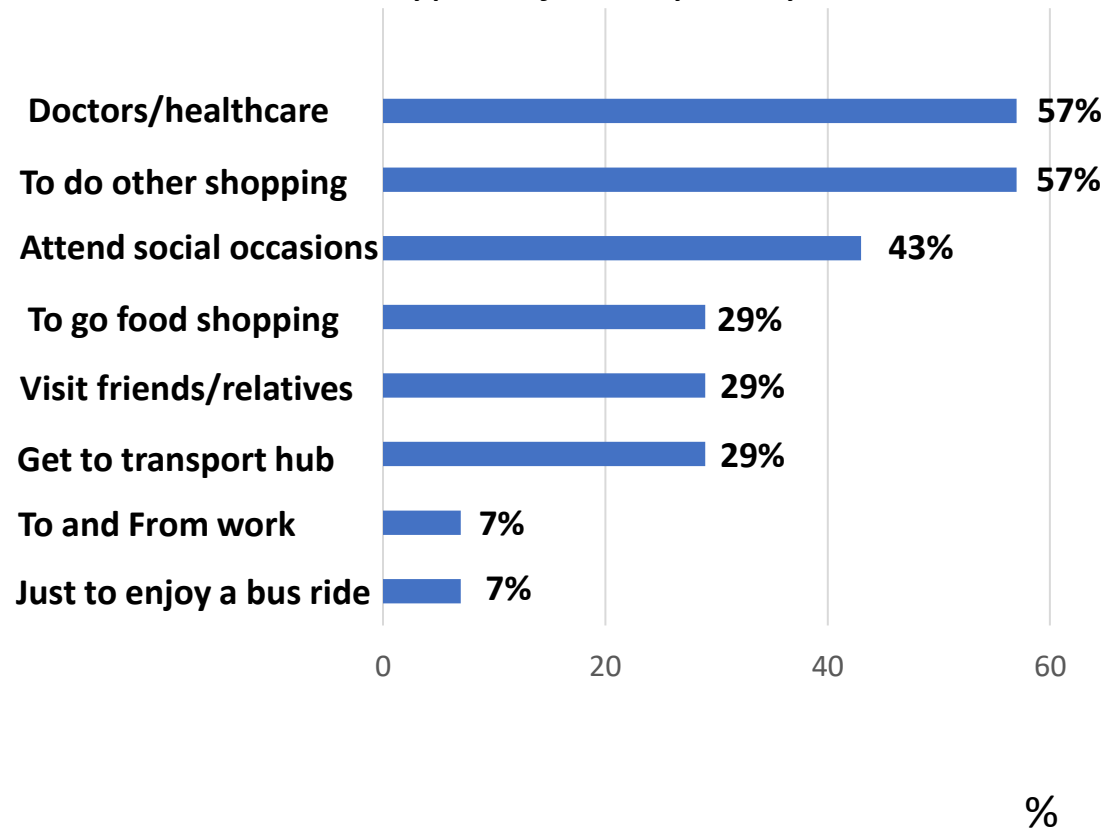
Q6 - Use bus regularly	
N.B Low Base	
	12
	%
Yes-	38
No-	62

Again only 13 respondents qualified for this question (Bus users) of which 12 gave an answer- 6 people claim to use the bus 2-3 times per month and one person 7-10 times per month. 2 people use it less than once per month

Just over a third of the bus users say they use the bus regularly (5 people)

Bus usage (vi)

Q7 If you do use the bus, what type of journeys do you make on it ? (asked of those who have used the bus)

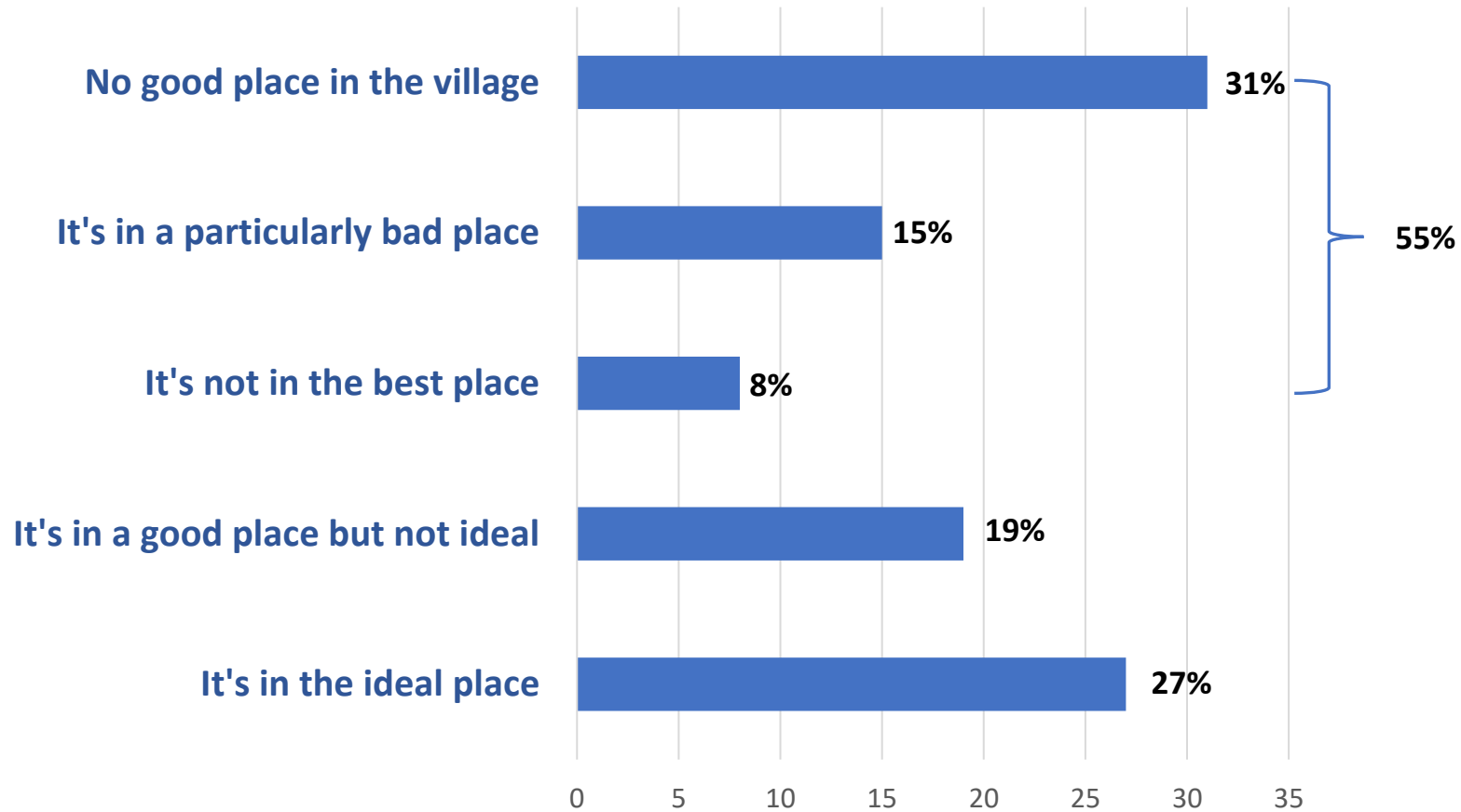


Again only 13 respondents qualified for this question of which 12 gave an answer- Main reasons for bus journeys are to attend doctors/healthcare venue (8 mentions) ,to do general shopping (8 mentions) and to socialize (6 mentions).

N.B.- Respondents were allowed to tick more than one type of occasion

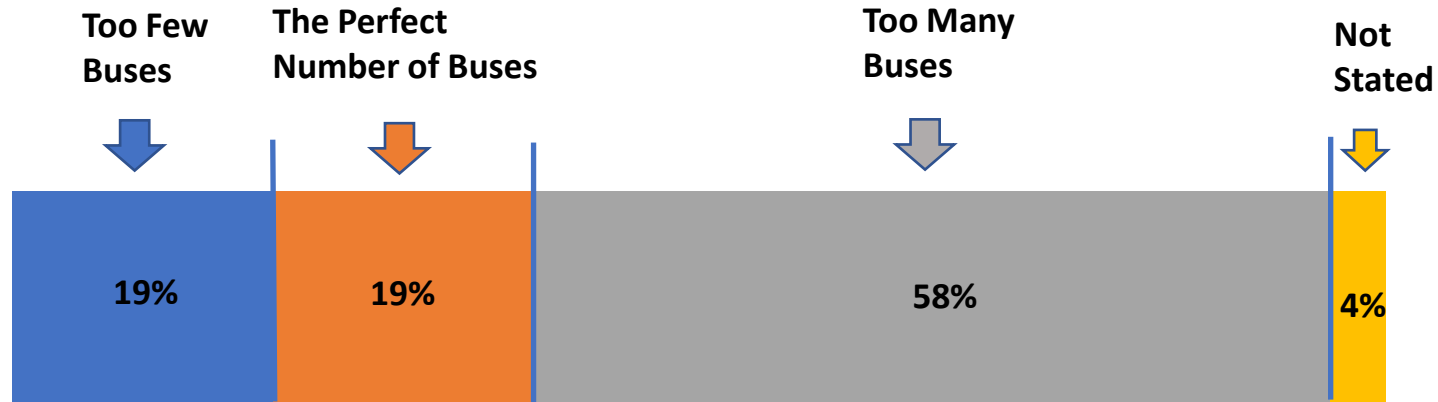
Base: 12 respondents-
Beware - LOW BASE

Q8- Is the bus stop in the village in the best place. (asked of all respondents)



Base: Total Sample
48 respondents

Q9- Do you feel there are enough buses per day for your needs ?



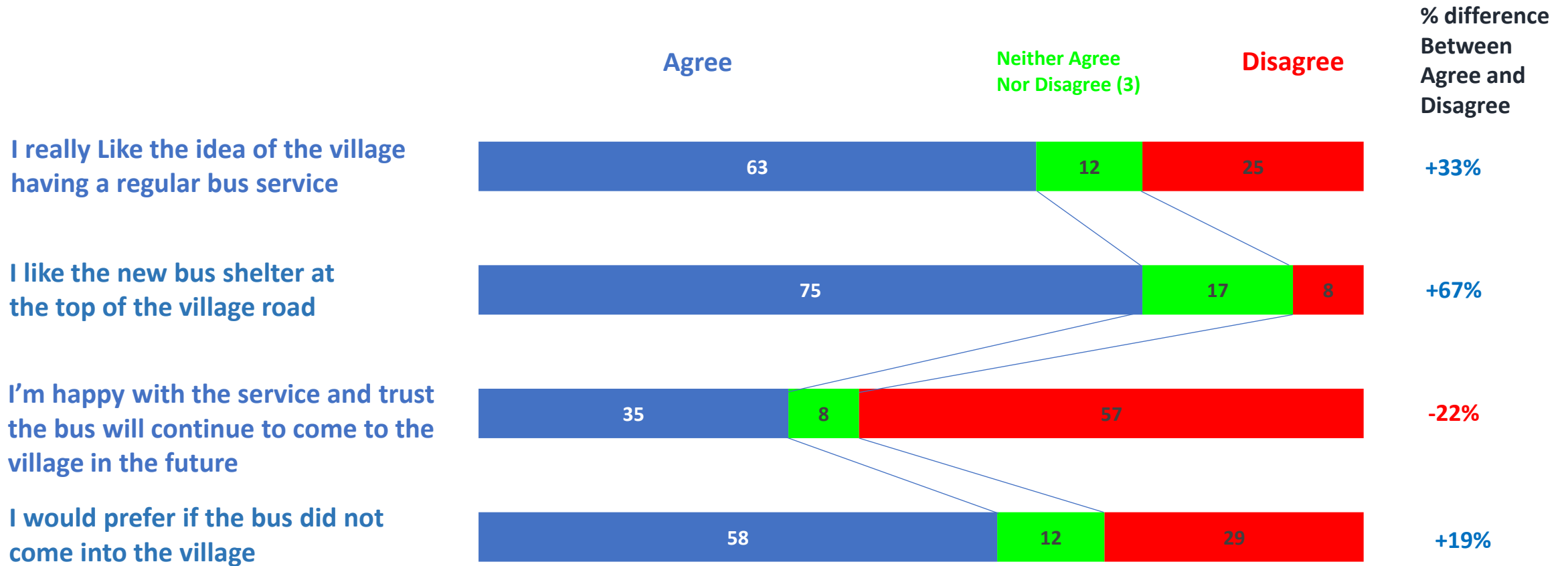
Q11- Would fewer bus services coming into the village per day be just as convenient for you if the timings were right ?

Base	48	
	%	
Yes-	52	} 75%
No- I don't want buses at all	23	

No- There are the right amount or too few	21	

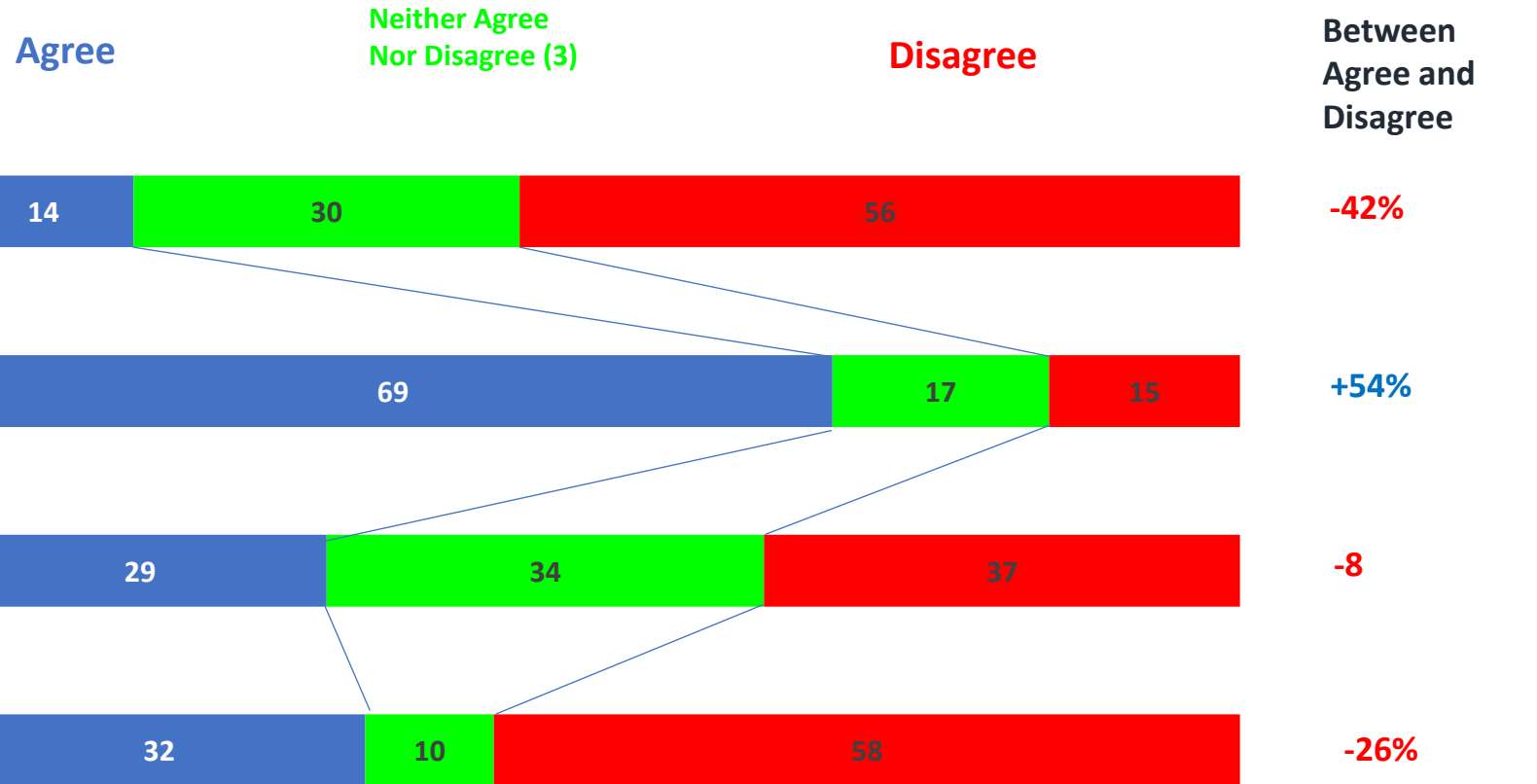
Base: Total Sample
48 respondents

Q12- Issue Specific Agree/Disagree statements (i)



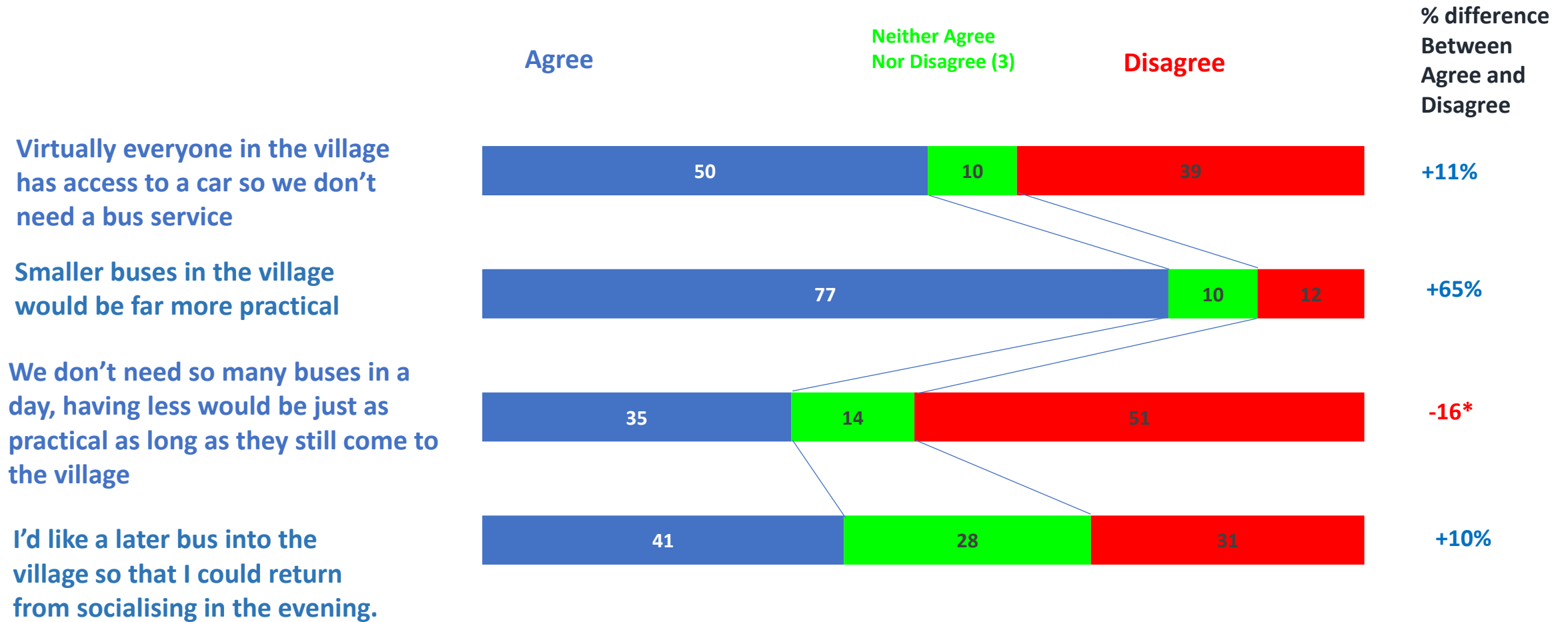
Base: Total Sample
48 respondents

Q13- Issue Specific Agree/Disagree statements (ii)



Base: Total Sample
48 respondents

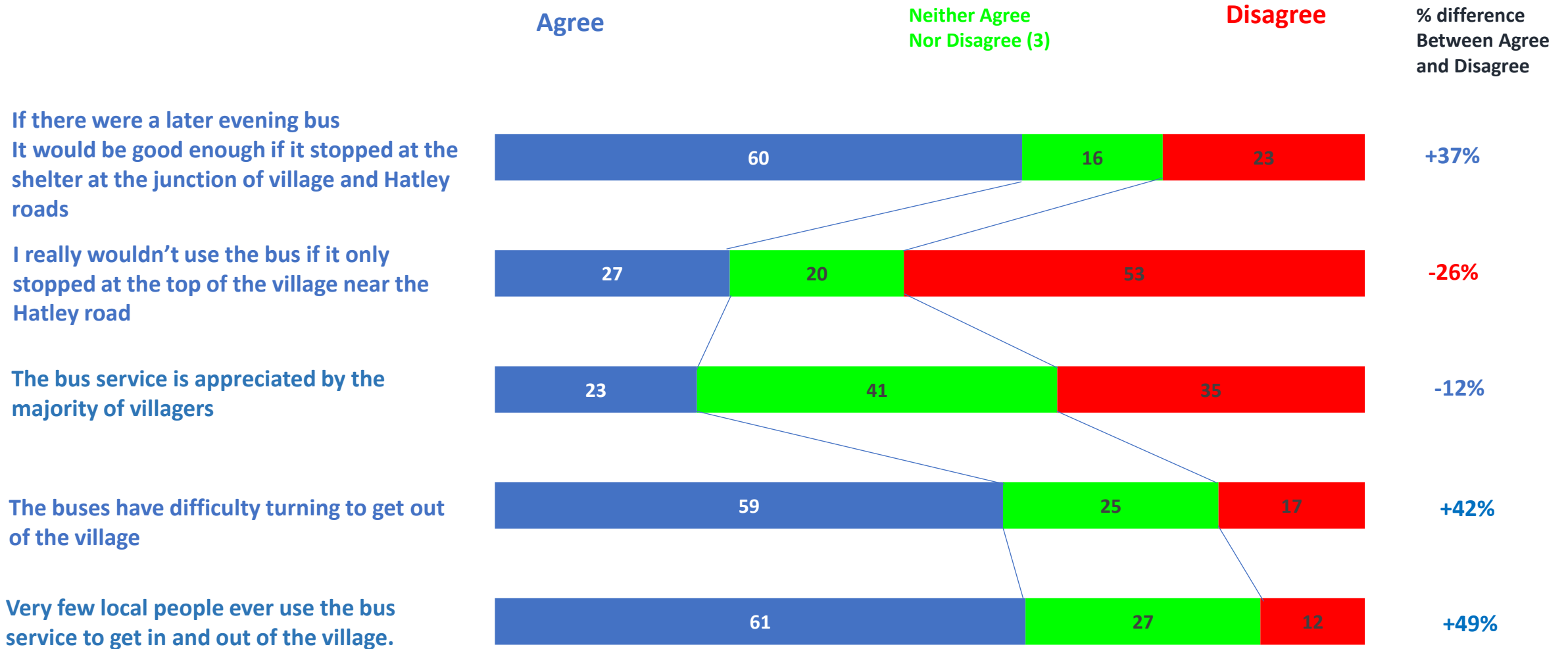
Q13- Issue Specific Agree/Disagree statements (iii)



Base: Total Sample
48 respondents

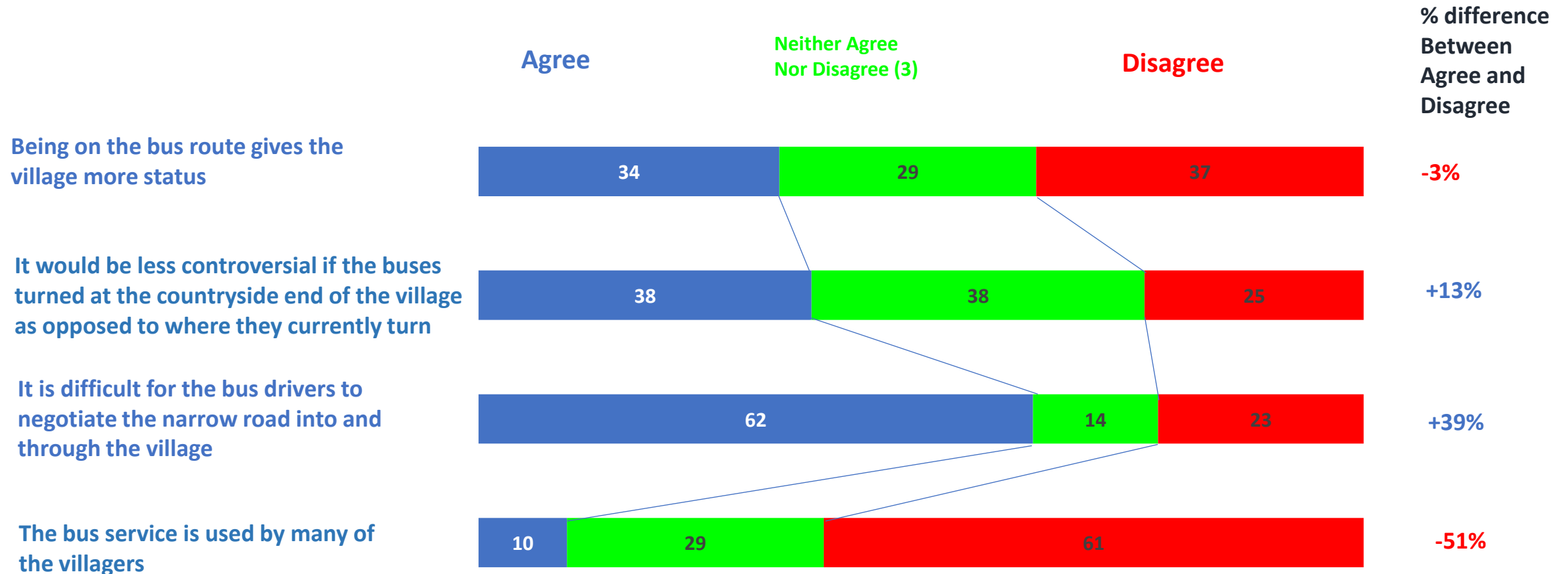
* A good proportion of those disagreeing with statement 3 are those that don't want the bus in the village at all.....(23%) and thus results for the third statement might be 58%.....14%.....28% (+30)

Q13- Issue Specific Agree/Disagree statements (iv)



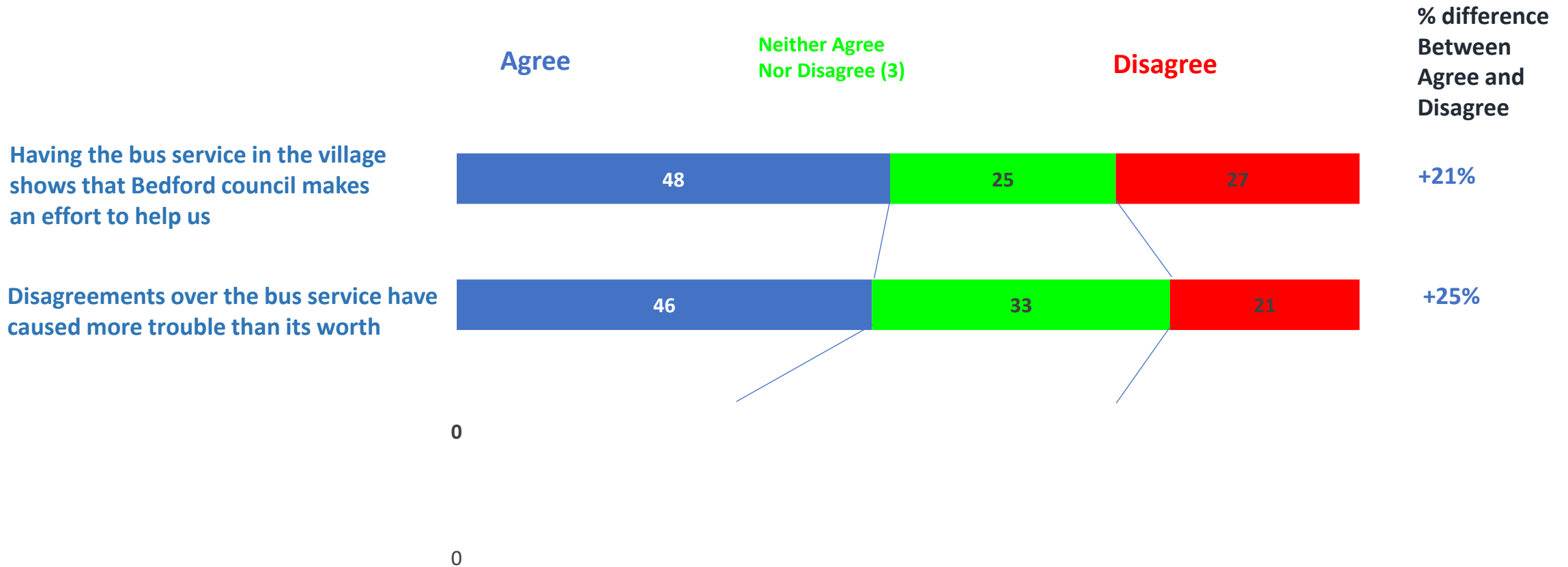
Base: Total Sample
48 respondents

Q13- Issue Specific Agree/Disagree statements (v)



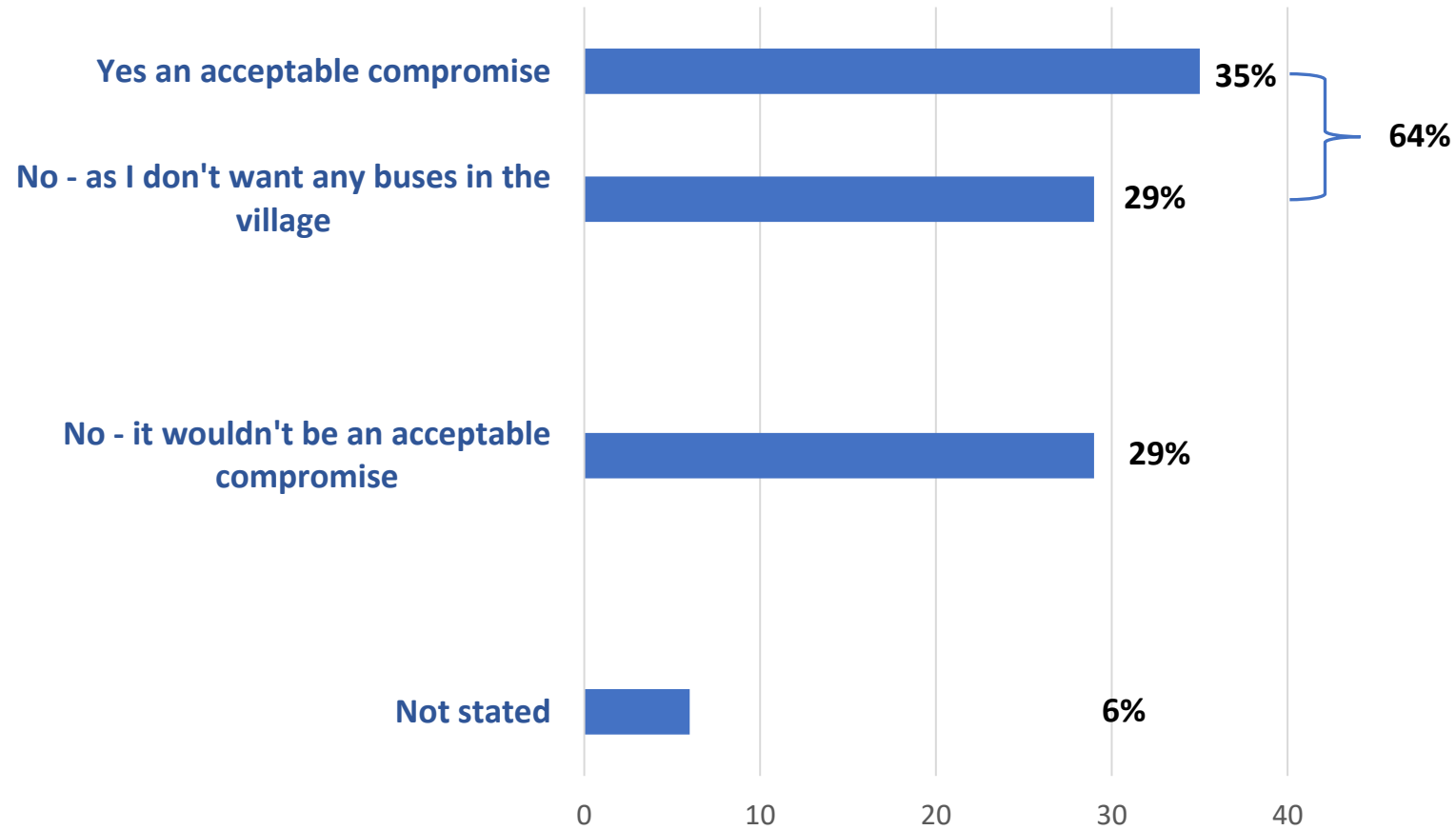
Base: Total Sample
48 respondents

Q13- Issue Specific Agree/Disagree statements (vi)



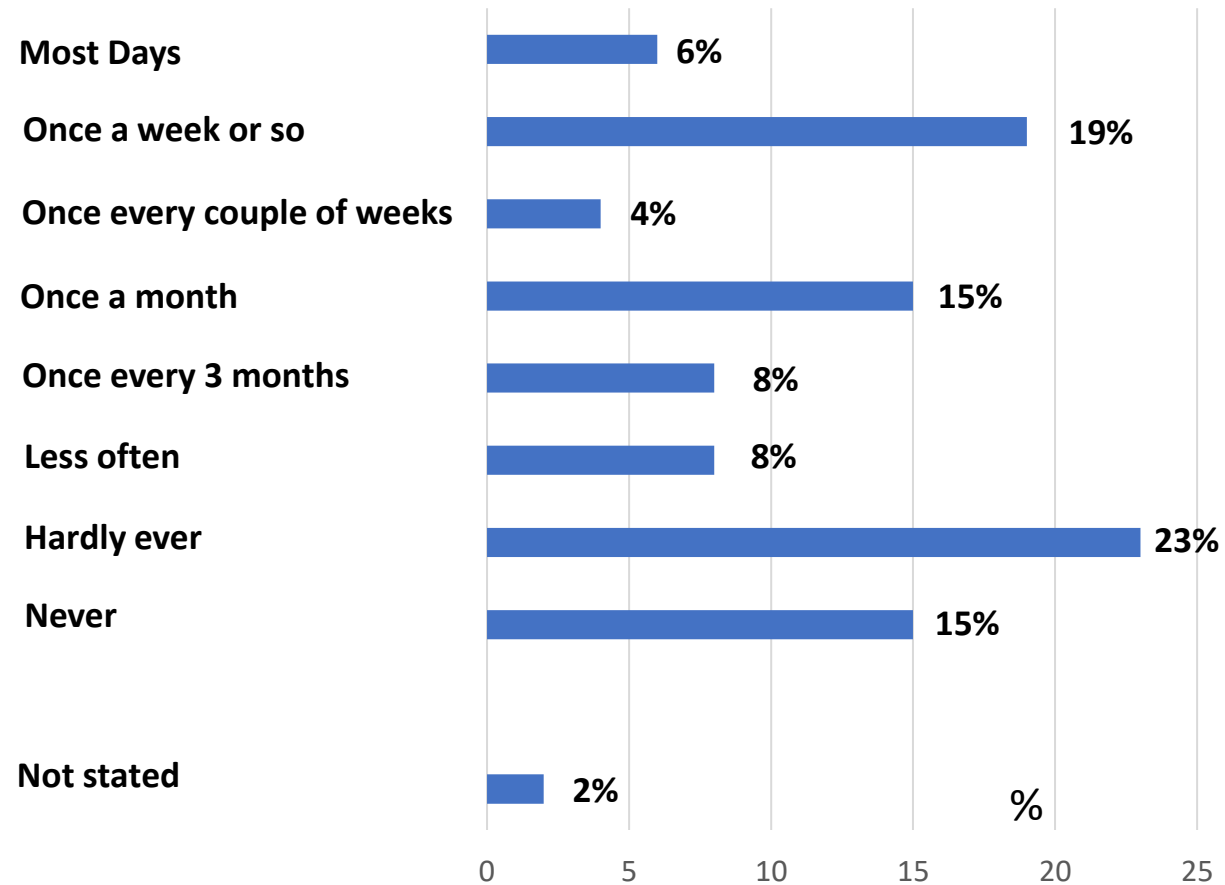
Base: Total Sample
48 respondents

Q14- Would Less buses going through the village be a good compromise to keep everyone happy



Base: Total Sample
48 respondents

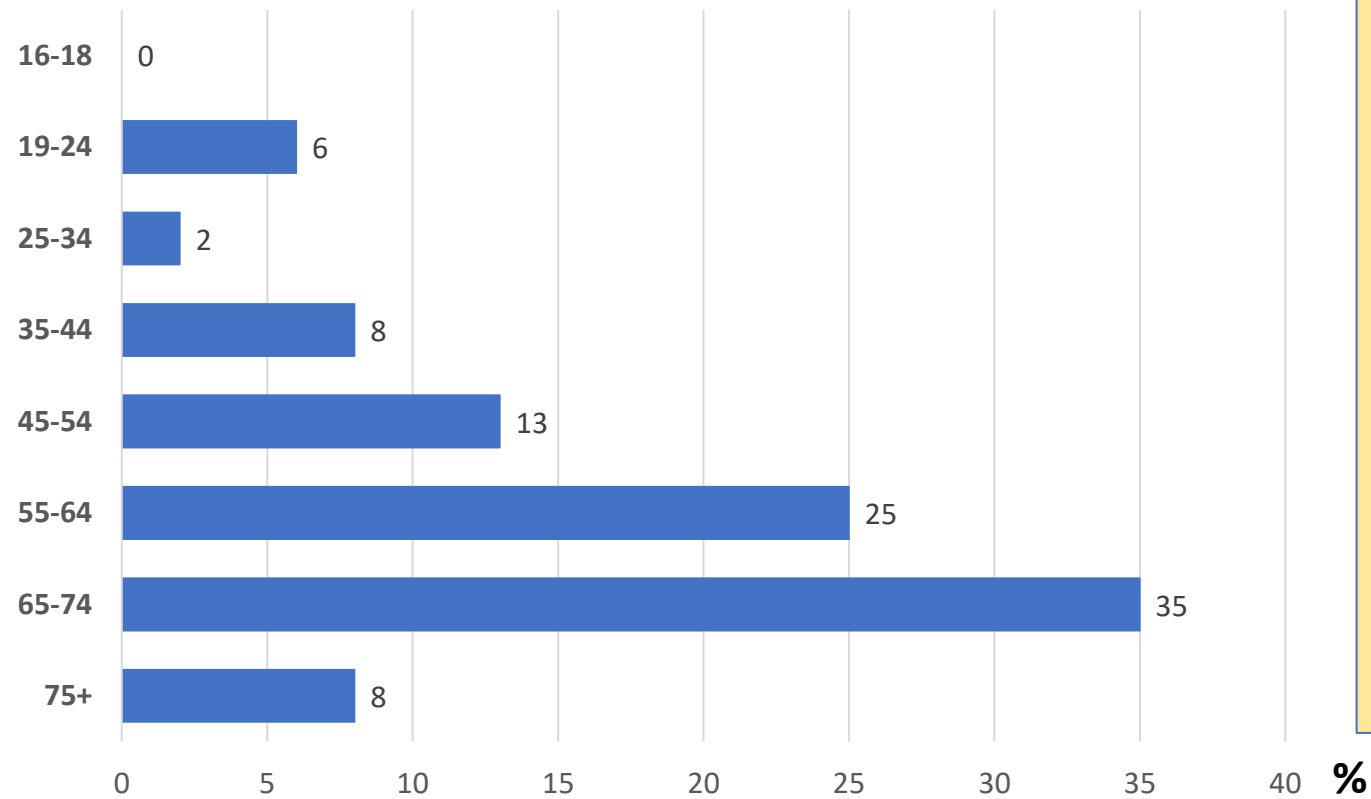
Q16 How often do you look at notices on the village notice board



Base: Total Sample
48 respondents

Demographics- Age/Gender

Age in Years



Gender	%
Male	52
Female	48
Children in H/H	
None	79
5-10 yrs	13
11-15 yrs	13
Working Status	
Full time	44
Part time	15
Retired	38
Not working	4

Base: Total Sample
48 respondents